



Imperial Health

If an Imperial contracted Agent supplies Imperial a lead for telephonic enrollment, the Agent will be Agent of record, receive credit and applicable commission payment.

Assisted Telephonic Enrollment

SCENARIO - Agent has a lead that wants to enroll into Imperial's MAPD plan in either AZ, CA or TX and enrollee does not want a face-to-face Agent appointment.

1. Agent provides Imperial with client name and phone number.
 - a. Email steven.klaus@imperialhealthplan.com
 - b. This step validates the lead coming from agent.
2. Agent provides the lead the Imperial telephonic enrollment number.
 - a. **800-838-5914**
 - b. Client will enroll telephonically with Imperial.
3. Imperial reviews the Agent lead list, confirms enrollment and commissions due.

Important Notes

- AGA will not receive a copy of the enrollment, or member data, when submitted via an assisted telephone enrollment
- No member data will be displayed in your GAIN agent portal